

San Antonio Market Forum



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Overview

- Mission and Vision
- San Antonio Market Progress
- Prospective Payment System
- Consult, Appointing, and Management Office (CAMO)
- Medical Management
- Optimization & Collaboration Updates
 - Enrollment
 - IMIT, Logistics, Pharmacy, and TRBO
 - Clinical Initiatives: Ophthalmology/Lasik Center and Vascular Surgery



SAMM

Mission and Vision

- Mission: Maximize utilization of the direct care system in the San Antonio multi-market area
 - Template management
 - Appointment standardization
 - Medical management (Referral management, case management, discharge planning and disease management)
 - Integration of clinical services to maximize care
 - Optimize logistics, information management, contracting, revenue cycle management, and clinical functions
- Vision: A world-class, multi-service, unified health system serving San Antonio and referred beneficiary market

SAMM Progress

- **Short Term – Market Realignment**
 - Stand-up San Antonio Multi-Market Office (SAMMO)
 - Consult, Appointing, and Management Office
 - Market Enrollment Oversight
 - Integrate & Consolidate IM/IT Oversight under SAMMO
- **Mid-Term – Market Integration**
 - Integrate P&T and Robotic Refill Pharmacy
 - Integrate Medical Network
 - Integrated Coding Practices
- **Long Term – Potential Long-Term Options**
 - Consider Clearly Differentiating Clinical Services
 - Optimize Ambulatory Surgery Opportunities



SAMM

Prospective Payment System (PPS)

- All direct care Fee-for-Service (FFS)
- Goal is to meet or exceed business plan targets
- SAMM Overall Targets
 - Outpatient Care: 1,761,578 RVUs
 - Inpatient Care: 7,924 RWPs
- Purchased Care funds received = \$32M for PRIME and active duty



Medical Management Referral Management

- 5 Registered Nurses will provide following services:
 - Clinical review and disposition of consults
 - Direction of patients to appropriate level of care
 - CAMO and HMHS liaison function
 - Authorizations for Active Duty
 - Grievance/Appeals process
 - Special CM programs (ECHO)



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